



## SMB Month-to-Month Agreement

Customer Name: \_\_\_\_\_

Service Address: \_\_\_\_\_

### **General Terms**

This is a commercial month-to-month agreement, based on the service currently available at the time of signing. Selecting the month-to-month option will incur a monthly \$5.00 fee on all selected data plans. Any upgrades or downgrades are allowed without any alteration to the term of this contract at current prices at the time of the request. I agree to the Terms and Conditions of Service as posted at [www.airebeam.com/tos](http://www.airebeam.com/tos).

### **Contract Term, Installation Fees, and Option to Convert**

The date of installation is the date that AireBeam's services become active at the customer's service location. Commercial Installation Fees: \$300.00. Installation Fee does not apply to any Existing Customers completing a Fiber Upgrade. The installation fees are non-refundable once the service has been established. Customers have the option to convert to a term agreement for the next billing period at any time. The terms and conditions of the new agreement will apply from the commencement of the next billing period.

### **Equipment**

Any equipment installed at the service location is the property of FIF AireBeam, LLC., and I agree to return and or allow for a service technician to remove the equipment without any delays.

### **Account Cancellation and Collections**

I understand that in order to cancel service, a request must be received via phone at 520-510-0909 or email at [support@airebeam.net](mailto:support@airebeam.net) prior to the start of the new billing period. Services are billed in advance, and no refunds will be issued for cancellations made during the term. Once a new month's billing has commenced, payments are considered final and are non-refundable. Unpaid balances may be referred to an external collections agency.

### **Relocation**

Within AireBeam's service areas, the contract continues. Outside AireBeam's service areas, the contract terminates without obligation, so long as the account is in good standing and the equipment is returned without damage.

### **Service Availability and Limitations**

Internet plans may not be available in all areas. Fixed Wireless Internet service requires line of sight. Service requires auto-pay via credit or debit card. Speeds and Latency are not guaranteed. Speed may vary by location. Service degradation may be caused by interference; we recommend renting one of our company-issued routers. Service is limited to one antenna or line per household unless a special agreement is reached. Additional fees may apply.

Signers Name: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_